



Hello and welcome to Romania!



We're Here for you!
Ми тут для вас!

Romanian Border Crossing Points

www.politiadefrontiera.ro



Orlivka/Орлівка (UA) - Isaccea (RO)	Phone Not available
Diakovo/Дяково (UA) - Halmeu (RO)	+40261.773.037
Costesti (MD) - Stinca (RO)	+40231.564.275
Lipcani (MD) - Radauti Prut (RO)	+40231.622.623
Sculeni (MD) - Sculeni (MD)	+40232.295.245
Leuseni (MD) - Albita (RO)	+40235.482.502
Cahul (MD) - Oancea (RO)	+40236.343.072
Giurgiulesti (MD) - Galati (RO)	+40236.448.662
All Border Crossing Points	(+4)021.9590

You are safe here. After such a long journey, enjoy some peace and care from us.

Thousands of people, companies and organisations have joined forces to help and offer you the basic things you need on your arrival.

Depending on which Border Crossing Point you are at, you will find smaller or larger groups of volunteers offering drinks, food, blankets, baby formula, clothes and personal hygiene products.

Free transportation and accommodation are also available.

Please find attached a list of resources and useful information.

Get help, get rest and keep your faith. Better times will come.

We will get through this together!

Vehicle traffic in real time

<https://www.politiadefrontiera.ro/ro/traficonline/?dt=1>

Quarantine: All people entering Romania from Ukraine, either directly or after transiting the Republic of Moldova, will be exempted from quarantine.

Good to know

Emergency phone number	112	
Ukraine Embassy in Bucharest	(0040-21) 230.36.60 (0040-21) 230.36.68	(0040-21) 230 36 71 emb_ro@mfa.gov.ua
Romanian currency	RON (Lei)	
Exchange	1 EUR ≈ 4,95 RON	1 RON ≈ 6.83 UAH
Airports	Bucharest Iasi Suceava Cluj-Napoca Timisoara Sibiu Targu Mures	bucharestairports.ro/en aeroport-iasi.ro aeroportsuceava.ro/uk en.airportcluj.ro aerotim.ro/informatii-zboruri/plecari sibuiairport.ro/en aeroportultransilvania.ro/en
Cost of a prepaid SIM card	5 EUR	

How to say in Romanian....



I am sick
I need help
I lost someone
I lost something
I need to get to...
I am waiting for somebody
I need transportation
I need accommodation
I need food
I need water
I don't have papers
I need medicine
I need a phone
I need a charger
Please
Thank you

Sunt bolnav / Imi este rău
Ajutor / Am nevoie de ajutor
Am pierdut pe cineva
Am pierdut ceva
Vreau sa ajung la...
Astept pe cineva
Am nevoie de transport
Am nevoie de cazare
Am nevoie de mancare
Vreau apa
Nu am acte
Am nevoie de medicamente
Am nevoie de un telefon
Am nevoie de un incarcator
Te rog
Multumesc

Documents needed at Border Crossing Points for people coming from Ukraine

What can I do if I don't have a valid ID with me, or if I don't have an ID that could normally be used in order to cross the border?	Given the situation in Ukraine, the provisions of the Schengen Borders Code for humanitarian situations (Art. 5) shall be applicable, and thus you are allowed to cross the border on the declared identity option, with subsequent verification.
What documents do I need in order to enter Romania with my child? What if I don't have them?	The provisions regarding minors (approval from both parents, etc.) only apply to Romanian citizens and only on the way out of Romania. It would be advisable to have some sort of identity document for the child.
How can I apply for political asylum at the border and in what form (verbal / written)? What should happen after I make this verbal request?	"The competent authorities for receiving a political asylum application are: 1. the structures of the General Inspectorate for Immigration; 2. the structures of the Romanian Border Police; 3. police units within which detention and pre-trial detention centers are set up and operate; 4. the structures of the National Administration of Penitentiaries within the Ministry of Justice. The political asylum application can be submitted by any foreigner located on the Romanian territory or at a Border Crossing Point. Applications submitted outside the territory of Romania will not be accepted. A person is considered a political asylum seeker from the moment they manifest their will, expressed in written or verbal form, before the competent authorities, from which it should result that they request the protection of the Romanian State. The political asylum seeker will receive an asylum application form which can be filled in by the asylum seeker with the support of the official or by the official designated to receive the application, in case the asylum seeker cannot write, according to their oral statements. The standard form can be filled in using the applicant's mother tongue."
What can I do if I am denied entry to Romania after I have applied for political asylum?	No one shall be denied access to the political asylum procedure, even if they have not fulfilled all the conditions for entry. However, in case the right to apply for political asylum is denied by the authorities, please contact us at +40 730 073 170.
Will I be offered temporary accommodation near the border? Am I forced to stay there?	"If you apply for political asylum in Romania, you have the right to be accommodated in one of the Regional Procedures and Accommodation Centers for Asylum Seekers. However, if you have accommodation elsewhere, you must submit a request to the General Inspectorate for Immigration (GI) to leave the area where you entered Romania. The Regional Procedures and Accommodation Centers are located in: Bucharest, Timisoara, Giurgiu, Maramures, Radauti and Galati."
What rights do I have as a political asylum seeker? Do I get a free phone? Internet? Food? Accommodation?	"Asylum seekers have, the following rights: a) The right to be informed about their rights and obligations and the asylum procedure b) The right to confidentiality c) The right to be issued a temporary identity document, valid during the asylum procedure d) The right to participate in cultural orientation activities e) The right to be accommodated in the Procedures and Accommodation Centers for Asylum Seekers subordinated to the General Inspectorate for Immigration. f) The right to receive free primary care and appropriate treatment, emergency hospital care, and free medical care and treatment in cases of acute or chronic life-threatening illness g) The right to be included in the national public health programs aimed at the prevention, surveillance and control of contagious diseases, in situations of epidemiological risk; h) The right of asylum seekers with special needs to receive adequate medical care; i) The right to receive access to the labor market under the conditions provided by law for Romanian citizens, after 3 months from the date of submission of the asylum application. Also, the political asylum seekers benefit from financial aid provided by the Romanian State, in the amount of 15 RON / person / day."

Who can I call if I have questions about the political asylum procedure in Romania?

Romanian National Council for Refugees - asylum hotline - +40 721 206 926

What happens after I apply for political asylum?

"You will have to submit all the documents you have at your disposal that are relevant to your personal situation, as well as the document you used in order to cross the State border, and you will receive the temporary identity document for asylum seekers, issued by the General Inspectorate for Immigration.
You will be scheduled by the General Inspectorate for Immigration for a preliminary interview and a second interview to determine a form of protection. You will receive information on the date and time of each of the interviews. It is important to attend the two interviews, to present all the evidence you have, and to answer all the questions honestly. Everything you say is confidential. Interviews are completed in the presence of a General Inspectorate for Immigration official and a translator. The translation will be carried out in a language you know or are reasonably expected to know. You can request the participation of a CNRR legal advisor or UNHCR representative in the interview!
During the asylum procedure you have the right to remain on the territory of Romania and you are protected against expulsion, extradition, forced return from the border or from the territory of the Romanian State."

What is the situation of those who are not Ukrainian citizens and who want to apply for political asylum in Romania?

The same procedure applies as for Ukrainians; both for entering the territory as a migrant and as an Asylum Seeker.

If you bring pets with ID

Animals that meet the required criteria to enter the EU (identified, vaccinated, with / or without an antibody title) will be allowed to enter. The owner of the animal will be able to complete all formalities and procedures after entering Romania.
infouraina@ansvsa.ro

If you bring pets with no ID

For animals that:
- are not properly identified with a microchip / tattoo;
- are not vaccinated against rabies or the vaccination is no longer valid;
the responsible person will fill in the Pet Location Form, which can be downloaded from the ANSVSA (The National Sanitary Veterinary and Food Safety Authority) website ansvsa.ro. The owner of the animal will be able to complete all formalities and procedures after entering Romania."






















Romanian National Council for Refugees - asylum hotline
+40 721 206 926

DETAILS



IMPORTANT! We, the Romanian volunteers, who greet you and meet you on the road offering transport, food and accommodation, we do everything for **FREE**, we don't take money. There are reports of taxi drivers and people who will try to charge you large amounts of money. Be careful, avoid them. If you still want to take a taxi, ask the driver to turn on the meter, be careful.

FREE HELP FROM NGO'S, GROUPS, COMPANIES

NGO/Group Name/Company	Type of help offered	City / Region	QR code																														
 Facebook Group: UNIȚI PENTRU UCRAINA Єдині за Україну United for Ukraine	Individuals offering free accomodation, transportation and other type of free help	Nation wide https://www.facebook.com/groups/unitipentruucraina/																															
 Facebook Group: Voluntari în Europa	Individuals offering free accomodation, transportation and other type of free help	Nation wide https://www.facebook.com/groups/325574824813238																															
Platform: Refugees.ro	A map developed to streamline the support that the Romanian citizen want to offer to the refugees from Ukraine.	Nation wide refugees.ro																															
NGO: LOGS Grup de Inițiative Sociale	Free call center (Whatsapp only) for information on entering Romania, political asylum procedure, assistance for families with children	Nation wide 0040765861888																															
NGO: ASproAS Romania	Call center for social and psychological counseling for Ukrainian citizens	Nation wide 0040745139747																															
Private Healthcare provider: Regina Maria	Free medical assistance to people with Ukranian ID	0040219268 All main cities reginamaria.ro/clinici reginamaria.ro/clinici-partenere																															
Private Healthcare provider: Providența - Spital și Policlinică	Free medical assistance. Pregnant women and children have priority.	Iași providentamedical.ro																															
Private company: Tarsin - Transportation	Free transportation from Siret boarder to several destinations in Romania.	Radauti tarsin.ro 0040230 560 555																															
Private company: Romfour - Transportation	Free transportation to railway stations by couch bus. 20 free seats to Italy on Fridays.	Siret romfour.com 0040747 066 966																															
Private Company: Autonom	Transportation	Nation wide autonom.ro 0040747 066 966																															
Private company: Business Global Hub	Free transportation to Ukrainian refugees, from Halmeu and Sighet to different cities	Nation wide compliancecircle.com 0040744.778.005																															
Private company: Vola - Airtravel company	Free air travel solutions for Ukranian citizens. Inside Romania and abroad.	Nation wide 0040744424 251																															
Private Company: Orange	Free prepaid sim cards Free pre-paid sim cards are available at these crossing points:	www.orange.ro/ucraina																															
	<table border="0"> <tr> <td>UA</td> <td>Halmeu - Diakove</td> <td>SM</td> <td>MD</td> <td>Stâncea - Costești</td> <td>BT</td> </tr> <tr> <td>UA</td> <td>Sighetu Marmatiei - Sototvino</td> <td>MM</td> <td>MD</td> <td>Sculeni - Sculeni</td> <td>IS</td> </tr> <tr> <td>UA</td> <td>Siret - Porubne</td> <td>SV</td> <td>MD</td> <td>Albița- Leușeni</td> <td>VS</td> </tr> <tr> <td>UA</td> <td>Isaccea - Poromna Pereprava</td> <td>TL</td> <td>MD</td> <td>Oancea- Cahul</td> <td>GL</td> </tr> <tr> <td></td> <td></td> <td></td> <td>MD</td> <td>Galați - Giurgiulești</td> <td>GL</td> </tr> </table>	UA	Halmeu - Diakove	SM	MD	Stâncea - Costești	BT	UA	Sighetu Marmatiei - Sototvino	MM	MD	Sculeni - Sculeni	IS	UA	Siret - Porubne	SV	MD	Albița- Leușeni	VS	UA	Isaccea - Poromna Pereprava	TL	MD	Oancea- Cahul	GL				MD	Galați - Giurgiulești	GL		
UA	Halmeu - Diakove	SM	MD	Stâncea - Costești	BT																												
UA	Sighetu Marmatiei - Sototvino	MM	MD	Sculeni - Sculeni	IS																												
UA	Siret - Porubne	SV	MD	Albița- Leușeni	VS																												
UA	Isaccea - Poromna Pereprava	TL	MD	Oancea- Cahul	GL																												
			MD	Galați - Giurgiulești	GL																												
Private Company: Moldtelecom	Moldova's Moldtelecom company offers free unlimited prepaid sim cards on the Moldtelecom fixed and mobile network, unlimited internet traffic and social networking at border crossings from Ukraine to Moldova.	https://www.facebook.com/Moldtelecom/posts/10160362524964887																															
NGO: Fight for Animals Baia Mare	Free assistance https://www.facebook.com/Fightforanimalsbaiamare/posts/333246992077426	Baia Mare																															
NGO: Casa lui Patrocle - Animal Rescue	Free assistance for animals of all species.	Suceava casaluipatrocle.ro																															
 Facebook group: Help to Ukrainian dog owners and breeders - temporary home and care for pets	Individuals offering temporary home and care for dogs	International https://www.facebook.com/groups/274662958080088/																															
Union of Ukrainians in Romania	Assistance at the border, resources, humanitarian aid, shelter, transportation uur.ro/membrii-uur-alaturi-de-familii-de-ucraineni-refugiate-in-romania/?lang=en	Nation wide																															
Free Translation Services	From Volunteers	Nation wide https://www.facebook.com/groups/unitipentruucraina/posts/245722664409853	